Animal Health, Agricultural and Environmental Testing Services

PRICE LIST

ANIMAL HEALTH TESTING

Effective 3rd October 2025

(All prices GST Exclusive)

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NATA accredited laboratory number 14255

Accredited for compliance with ISO/IEC 17025

	BIOCHEMISTRY PROFILES						
Test name	Minimum sample required	Container	1 st sample fee	Add'l sample* fee			
EYE FLUID BASIC PROFILE: Ca, Mg, BHB, Gluc, Urea, Potassium, Nitrate, Nitrite (semi quant NO ₃ /NO ₂)	0.2mL Aq. Hum	Plain	52.00	42.00			
EYE FLUID PLUS PROFILE: Analytes as "EYE FLUID BASIC PROFILE" plus Ammonia and D-Lactate	0.3mL Aq. Hum	Plain	95.00	85.00			
RUMINANT GENERAL PROFILE: GGT, GLDH, AST, Bil, Alb, Prot, Glob, A/G Ratio, Urea, Creat, CK, Urea/Creat Ratio, Ca, Mg, P, BHB, Haptoglobin	0.5mL Serum/Plasma	Plain/Li.Hep	72.00	62.00			
RUMINANT LIVER PROFILE: GGT, GLDH, AST, CK, Bil, Bile Acids, Alb, Prot, Glob, A/G Ratio, Haptoglobin	0.5mL Serum/Plasma	Plain/Li.Hep/ EDTA	62.00	52.00			
RUMINANT DOWNER PROFILE: Ca, Mg, P, BHB, CK, Prot, Alb, Glob, A/G Ratio, Haptoglobin	0.5mL Serum/Plasma	Plain/Li.Hep	52.00	42.00			
RUMINANT PARASITE PROFILE: GGT, GLDH, AST, CK, Prot, Alb, Glob, A/G Ratio, Pepsinogen, Haptoglobin	1 mL Serum/Plasma	Plain/Li.Hep/ EDTA	72.00	62.00			
RUMINANT ILLTHRIFT PROFILE: GGT, GLDH, AST, CK, Prot, Alb, Glob, A/G Ratio, Pepsinogen, Cu, Glutathione Peroxidase, Vit B12, Haptoglobin	1.5mL Serum/Plasma + Li.Hep or EDTA red cells	Plain + Li.Hep or EDTA	120.00	110.00			
RUMINANT MINERAL PLUS	1.5mL Serum/Plasma + Li.Hep red cells	Plain + Li.Hep	165.00	145.00			
PROFILE: Cu, Zn, Glutathione Peroxidase, Vit B ₁₂ , Ca, Mg, P, SO ₄ , BHB, GGT, GLDH, AST, CK, Prot, Alb, Glob, A/G Ratio, Pepsinogen, Urea, Creatinine, Haptoglobin			- F.				
CANINE PROFILE GGT, AP, AST, ALT, Bil, Amylase, Alb, Prot, Glob, A/G Ratio, CK, Urea, Creat, /Creat Ratio, Ca, P, Cholesterol, Haptoglobin	0.5mL Serum/ Li.Hep plasma	Plain/Li.Hep	80.00	70.00			
FELINE PROFILE: GGT, AP, AST, ALT, Bil, Alb, Prot, Glob, A/G Ratio, CK, Urea, Creat, Urea/Creat Ratio, Ca, P, Cholesterol, Haptoglobin	0.5mL Serum / Li.Hep Plasma	Plain/Li.Hep	72.00	62.00			
EQUINE GENERAL PROFILE: GGT, AP, GLDH, Bil, Alb, Prot, Glob, A/G Ratio, Urea, Creat, Urea/Creat Ratio, AST, CK, Ca, Mg, P, Haptoglobin	0.5mL Serum / Li.Hep Plasma	Plain/Li.Hep	72.00	62.00			
EQUINE RACING PROFILE: GGT, AP, GLDH, Bil, Alb, Prot, Glob, A/G Ratio, Urea, Creat, Urea/Creat Ratio, AST, CK, Ca, Mg, P, Na, K, Cl, CO ₂ , Anion Gap, Haptoglobin	Full 7mL Li.Hep or clotted blood	Plain/Li.Hep	95.00	85.00			
ELECTROLYTE PROFILE: Na, K, Cl, CO ₂ , Anion Gap	Full 7mL Li.Hep or clotted blood	Plain/Li.Hep	35.00	30.00			
ELECTROLYTE PROFILE ADDITIONAL TO BIOCHEM PROFILE:	Full 7mL Li.Hep or clotted blood	Plain/Li.Hep	30.00	25.00			
URINALYSIS PROFILE: Specific gravity, Dipstick Semiquant. Analysis, Microscopic Sediment Examination	5mL Fresh Urine	Yellow top	55.00	50.00			

Worksheet: RLS001 Revision: 19 Issue: A

*Fee for additional samples received on the same submission $% \left(1\right) =\left(1\right) \left(1\right)$

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Test name	Minimum sample required for standard assay	Container	1 st sample fee	Add'l sample fee
BLOOD TRACE MINERALS PROFILE Cu, Glutathione Peroxidase, Vit B ₁₂	<pre>1.0mL Serum/Plasma + Li.Hep or EDTA red cells</pre>	Plain + Li.Hep or EDTA	72.00	62.00
BLOOD TRACE MINERALS PROFILE + Zinc Cu, Glutathione Peroxidase, Vit B ₁₂ , Zn	1.0mL Serum/Plasma + Li.Hep red cells	Plain + Li.Hep (EDTA may contaminate)	90.00	80.00
LIVER TRACE MINERALS PROFILE Liver Cu , Glutathione Peroxidase, Vit B ₁₂	0.5g Fresh Liver	Refer to 'Sample Requirements' section of this Price List for suitable sample container size	105.00	95.00
LIVER TRACE MINERALS PROFILE + Zinc Liver Cu, Glutathione Peroxidase, Vit B ₁₂ , Zn	0.5g Fresh Liver		130.00	120.00
LIVER TRACE MINERALS PROFILE + Zinc + Manganese: Liver Cu, Glutathione Peroxidase, Vit B ₁₂ , Zn, Mn	1.0g Fresh Liver		155.00	140.00

ICP-MS METALS PROFILES					
Test name	Minimum sam <mark>ple</mark> required	Container	1 st sample fee	Add'l sample fee	
BLOOD METALS PROFILE: Arsenic, Cobalt, Copper, Iron, Manganese, Molybdenum, Selenium, Zinc	0.5ml serum/Li.Hep plasma + 0.5mL WB	Plain + Li.Hep	170.00	120.00	
ADD LEAD Note: As,Co,Mo, Pb and Se assayed on whole blood. Cu, Zn and Fe assayed on serum/plasma.			30.00	30.00	
TISSUE METALS PROFILE: Arsenic, Cobalt, Cadmium, Copper, Iron, Manganese, Molybdenum, Selenium, Zinc ADD LEAD	0.2g Fresh Liver/Kidney	Refer to 'Sample Requirements' section of this Price List for suitable sample container size	200.00	150.00	
ADD ELAD			30.00	30.00	

NOTE: Avian blood prices as per tissues, due to additional avian blood pretreatment requirements

ICP-MS METALS INDIVIDUAL ANALYTES						
Test name	Minimum sample required	Container	1 st sample fee	Add'l sample fee		
INDIVIDUAL BLOOD METAL ANALYTES: Arsenic, Cobalt, Copper, Iron, Manganese, Molybdenum, Selenium, Lead or Zinc ADDITIONAL ANALYTES REQUESTED ON THE SAME SAMPLE:	0.5mL serum/Li.Hep plasma, 0.5ml WB	Plain + Li.Hep	70.00 28.00	28.00		
INDIVIDUAL TISSUE METAL ANALYTES: Arsenic, Cobalt, Cadmium, Copper, Iron, Manganese, Molybdenum, Selenium, Zinc or Lead ADDITIONAL ANALYTES REQUESTED ON THE SAME SAMPLE:	0.2g Fresh Liver/Kidney	Refer to 'Sample Requirements' section of this Price List for suitable sample container size	100.00	70.00		

INDIVIDUAL BIOCHEMISTRY TESTS (BLOODS/EYE FLUIDS):

Test name	Minimum sample required	Container	1 st sample fee	Add'l sample fee
INDIVIDUAL BIOCHEM ANALYTES: Alb, AP, ALT, Amy, AST, BHB, Bil (Total), Bil (Conj.), Ca, Cl, CK, Creat, GGT, GLDH, Gluc, Mg, Phos, Prot, Na, K, Urea; Chole; Haptoglobin	0.5mL Serum/Plasma/ Aq.Hum	Plain/Li.Hep/EDTA (EDTA interferes with Ca/Mg/AP)	15.00	8.00
AMMONIA: Refer to our website for collection requirements	0.5mL Serum/Plasma/ Aq.Hum	Serum/ Li.Hep Plasma/NaHep Plasma	30.00	20.00
BILE ACIDS:	0.5mL Serum/Plasma	Plain/Li.Hep/EDTA	30.00	25.00
CERULOPLASMIN:	0.5mL Serum/Plasma	Plain/Li.Hep	55.00	45.00
COPPER:	1mL Serum/Plasma	Plain/Li.Hep	28.00	18.00
GLUTATHIONE PEROXIDASE:	0.5mL WB	Li.Hep WB/EDTA WB	28.00	18.00
IMMUNOGLOBULINS:	0.5mL Serum	Plain (EDTA + Li.Hep interfere)	35.00	25.00
IRON:	1mL Serum/Plasma	Plain/Li.Hep	40.00	30.00
D-LACTATE:	0.2mL Serum/Plasma/ Aq.Hum	Plain/Li.Hep/EDTA	40.00	30.00
L-LACTATE:	0.2mL Serum/Plasma/ Aq.Hum	Plain/Li.Hep/EDTA	40.00	30.00
LEAD: Additional fee for clotted sample	0.5mL WB	Li.Hep/EDTA	40.00 10.00	30.00 10.00
NEFA:	0.5mL Serum	Plain(EDTA/ Li.Hep may interfere)	220.00	25.00
NITRATE/NITRITE (Semiquant):	0.2mL Serum/Plasma/Aq.Hum	Plain/Li.Hep/EDTA	25.00	20.00
NITRATE/NITRITE (Quantitative):	0.5mL Serum/Plasma/Aq.Hum	Plain/Li.Hep/EDTA	50.00	40.00
PEPSINOGEN:	0.2mL Serum/Plasma	Plain/Li.Hep/EDTA	40.00	35.00
SULPHATE:	0.5mL Serum	Plain (EDTA/Li.Hep may interfere)	35.00	25.00
T4 (Total):	0.5mL Serum/Plasma	Plain/Li.Hep/EDTA	40.00	30.00
VITAMIN B12:	0.5mL Serum/Plasma	Plain/Li.Hep/EDTA	40.00	30.00
ZINC:	1.0mL Serum/Plasma	Plain/Li.Hep (EDTA may contaminate)	28.00	18.00

BULKING FEES / MINIMUM FEE:

Test name		1 st sample fee	Add'l samples
BULKING FEE (Per Bulk):	Note that bulking of samples is not recommended for many	5.00	5.00
MINIMUM SUBMISSION FEE:	of our tests	20.00	

		(OTHER TISSUES	<u> </u>	
Test name	Minimum sample	Container	1 st sample	Add'l sample
	required for standard assay		fee	fee
CROP CONTENTS CYANIDE: (AVIANS)	10g crop contents	70ml Yellow top	110.00	80.00
LIVER / KIDNEY COPPER:	<pre>0.5g fresh/formalin fixed tissue (biopsy >100mg)</pre>	70ml Yellow top	55.00	45.00
LIVER COPPER (BIOPSY <25mg):	Fresh tissue /formalin fixed biopsy	Refer to 'Sample Requirements' section, this Price List	110.00	90.00
LIVER / KIDNEY LEAD:	<pre>0.5g fresh/formalin fixed tissue</pre>	70ml Yellow top	65.00	55.00
LIVER GSHPx:	0.5g fresh tissue (biopsy >100mg)	70ml Yellow top	45.00	35.00
LIVER VITAMIN B12:	<pre>0.5g fresh tissue (biopsy >100mg)</pre>	70ml Yellow top	55.00	45.00
LIVER ZINC:	0.5g fresh tissue (biopsy >100mg)	70ml Yellow top	55.00	45.00
URINE CALCIUM:	2mL urine	Plain tube/ 70ml Yellow top	18.00	13.00
URINE MAGNESIUM:	2mL urine	Plain tube/ 70ml Yellow top	18.00	13.00
URINE NITRATE (semiquant):	0.2mL urine	Plain tube/ 70ml Yellow top	25.00	20.00
URINE NITRATE (quantitative):	0.5ml urine	Plain tube/ 70ml Yellow top	50.00	40.00
URINE SODIUM:	2ml urine	Plain tube/ 70ml Yellow top	25.00	20.00
MILK UREA:	5ml fresh milk; do not freeze	Plain tube/ 70ml Yellow top	25.00	20.00
	HAEMATOLOGY		act I	
Test name	Minimum sampl <mark>e</mark> required	Container	1 st sample	Add'l sampl
			tee	fee
PCV, RBC, Hb, MCH, MCV, MCHC, WBC, WBC Differential (from blood smear), Sme	Full 2mL or 7mL Tube	EDTA/Li.Hep	fee 60.00	fee 50.00
PCV, RBC, Hb, MCH, MCV, MCHC, WBC, NBC Differential (from blood smear), Sme evaluation, Protein, Fibrinogen(Bovines,	Full 2mL or 7mL Tube	EDTA/Li.Hep		-
PCV, RBC, Hb, MCH, MCV, MCHC, WBC, WBC Differential (from blood smear), Sme evaluation, Protein, Fibrinogen(Bovines, Equines) FULL HAEMOGRAM (FBC)	Full 2mL or 7mL Tube ear Full 2mL or 7mL	EDTA/Li.Hep EDTA/Li.Hep		-
PCV, RBC, Hb, MCH, MCV, MCHC, WBC, WBC Differential (from blood smear), Smeevaluation, Protein, Fibrinogen(Bovines, Equines) FULL HAEMOGRAM (FBC) ADDITIONAL TO BIOCHEM PROFILE MINIGRAM:	Full 2mL or 7mL Tube Full 2mL or 7mL Tube Full 2mL or 7mL Tube		60.00	50.00
FULL HAEMOGRAM (FBC): PCV, RBC, Hb, MCH, MCV, MCHC, WBC, WBC Differential (from blood smear), Sme evaluation, Protein, Fibrinogen(Bovines, Equines) FULL HAEMOGRAM (FBC) ADDITIONAL TO BIOCHEM PROFILE MINIGRAM: PCV, RBC, Hb, MCH, MCV, MCHC, WBC, Prote MINIGRAM ADDITIONAL TO BIOCHE PROFILE	Full 2mL or 7mL Tube	EDTA/Li.Hep	55.00	50.00 45.00
PCV, RBC, Hb, MCH, MCV, MCHC, WBC, WBC Differential (from blood smear), Sme evaluation, Protein, Fibrinogen(Bovines, Equines) FULL HAEMOGRAM (FBC) ADDITIONAL TO BIOCHEM PROFILE MINIGRAM: PCV, RBC, Hb, MCH, MCV, MCHC, WBC, Prote	Full 2mL or 7mL Tube	EDTA/Li.Hep EDTA/Li.Hep	55.00 40.00 35.00	50.00 45.00 35.00
PCV, RBC, Hb, MCH, MCV, MCHC, WBC, NBC Differential (from blood smear), Smeraluation, Protein, Fibrinogen(Bovines, Equines) FULL HAEMOGRAM (FBC) ADDITIONAL TO BIOCHEM PROFILE MINIGRAM: PCV, RBC, Hb, MCH, MCV, MCHC, WBC, Protein MINIGRAM ADDITIONAL TO BIOCHE PROFILE	Full 2mL or 7mL Tube PARASITOLO	EDTA/Li.Hep EDTA/Li.Hep EDTA/Li.Hep EDTA/Li.Hep/Blood Smear	55.00 40.00 35.00 30.00	50.00 45.00 35.00 30.00 25.00
PCV, RBC, Hb, MCH, MCV, MCHC, WBC, WBC Differential (from blood smear), Smeraluation, Protein, Fibrinogen(Bovines, Equines) FULL HAEMOGRAM (FBC) ADDITIONAL TO BIOCHEM PROFILE MINIGRAM: PCV, RBC, Hb, MCH, MCV, MCHC, WBC, Protein MINIGRAM ADDITIONAL TO BIOCHE PROFILE SMEAR EVALUATION:	Full 2mL or 7mL Tube PARASITOLO Minimum sample	EDTA/Li.Hep EDTA/Li.Hep EDTA/Li.Hep EDTA/Li.Hep/Blood Smear	55.00 40.00 35.00 30.00	50.00 45.00 35.00 30.00 25.00
PCV, RBC, Hb, MCH, MCV, MCHC, WBC, WBC Differential (from blood smear), Smeevaluation, Protein, Fibrinogen(Bovines, Equines) FULL HAEMOGRAM (FBC) ADDITIONAL TO BIOCHEM PROFILE MINIGRAM: PCV, RBC, Hb, MCH, MCV, MCHC, WBC, Protein PROFILE PROFILE SMEAR EVALUATION: Test name INDIVIDUAL FAECAL EGG	Full 2mL or 7mL Tube PARASITOLO	EDTA/Li.Hep EDTA/Li.Hep EDTA/Li.Hep EDTA/Li.Hep/Blood Smear	55.00 40.00 35.00 30.00	50.00 45.00 35.00 30.00 25.00
PCV, RBC, Hb, MCH, MCV, MCHC, WBC, WBC Differential (from blood smear), Smeevaluation, Protein, Fibrinogen(Bovines, Equines) FULL HAEMOGRAM (FBC) ADDITIONAL TO BIOCHEM PROFILE MINIGRAM: PCV, RBC, Hb, MCH, MCV, MCHC, WBC, Protein PROFILE SMEAR EVALUATION: Test name INDIVIDUAL FAECAL EGG COUNT:	Full 2mL or 7mL Tube Minimum sample required 5g fresh faeces per animal	EDTA/Li.Hep EDTA/Li.Hep EDTA/Li.Hep EDTA/Li.Hep/Blood Smear OGY: Container Plastic bag (air excluded) Plastic bag (air excluded)	55.00 40.00 35.00 30.00 1st sample fee 35.00 45.00	50.00 45.00 35.00 30.00 25.00 Add'L samples 20.00 35.00
PCV, RBC, Hb, MCH, MCV, MCHC, WBC, WBC Differential (from blood smear), Sme evaluation, Protein, Fibrinogen(Bovines, Equines) FULL HAEMOGRAM (FBC) ADDITIONAL TO BIOCHEM PROFILE MINIGRAM: PCV, RBC, Hb, MCH, MCV, MCHC, WBC, Prote MINIGRAM ADDITIONAL TO BIOCHE PROFILE	Full 2mL or 7mL Tube Minimum sample required 5g fresh faeces 5g fresh faeces per	EDTA/Li.Hep EDTA/Li.Hep EDTA/Li.Hep EDTA/Li.Hep/Blood Smear OGY: Container Plastic bag (air excluded) Plastic bag (air	55.00 40.00 35.00 30.00 1st sample fee 35.00	35.00 35.00 30.00 25.00 Add'L samples 20.00

FEED AND WATER TESTING RELATED TO ANIMAL HEALTH

FFFD / PASTURE TESTS AND TEST PACKAGES:

ILLU /	PASTURE TESTS AND TEST PACKA	JLJ.	
Test name:	Minimum sample required	1 st sample fee	Add'l sample fee
FEED DRY WEIGHT:	100g representative sample of feed	35.00	25.00
FEED NITRATE / NITRITE:** (quantitative dry weight) Result expected following working day	200g representative sample of feed or plant whole tops	90.00	70.00
FEED CYANIDE:** (quantitative dry weight) Result expected following working day	200g representative sample of feed or plant whole tops; do not freeze	140.00	110.00
FEED CYANIDE + NITRATE / NITRITE:** (quantitative dry weight) Result expected following working day	200g representative sample of feed or plant whole tops; do not freeze	190.00	155.00
FEED MINERALS + N:*** Total N, P, K, Ca, Mg, Na, Cl, Mn, Cu, Zn, Fe, Nitrate, B, S, Mo, Co, Se (includes calculation of copper availability for ruminants if required)	100g representative sample of feed or plant whole tops	160.00	140.00
FEED MINERALS + N MINUS Se:***		130.00	100.00

FEED ENERGY NIR PACKAGE:***
Dry matter, Moisture, Crude Protein,

Acid Detergent Fibre, Neutral
Detergent Fibre, Digestibility,
Metabolisable energy, Water soluble
carbohydrates

Note: Additional fees may apply if wet chemistry analysis is required to complete NIR analysis.

** This testing included in current scope of NATA Accreditation

*** Some of this testing may be outsourced to other laboratories.

WATER TESTS / PACKAGES:

100g representative sample of feed or

plant whole tops

70.00

70.00

Test name:	Minimum sample required	1 st sample fee	Add'l sample fee
ALGAE ID:	100mL water	35.00	25.00
BASIC WATER CHEMISTRY PACKAGE: pH, Electrical Conductivity, Total Soluble Salt, Quantitative Nitrate, Nitrite	500mL water, container filled to exclude air	55.00	45.00
LIVESTOCK WATER CHEMISTRY PACKAGE: pH, Electrical Conductivity, Total Soluble Salts, Calcium, Magnesium, Sulphate, Quantitative Nitrate, Nitrite	500mL water, container filled to exclude air	80.00	70.00
GENERAL WATER CHEMISTRY PACKAGE: pH, Electrical Conductivity, Total Soluble Salts, Calcium, Magnesium, Sulphate, Chloride, Iron, Manganese, Sodium, Hardness, Sodium Adsorption Ratio, Quantitative Nitrate, Nitrite	500mL water, container filled to exclude air	150.00	140.00
E.COLI/COLIFORMS:	500mL water into sterile Sodium Thiosulphate treated bottles. (supplied by Regional Laboratory Services)	90.00	90.00

GENERAL INFORMATION FOR ANIMAL HEALTH TESTING

Regional Laboratory Services is a privately owned Australian registered business, operating since 1995. We provide diagnostic, analytical, research and development services to private individuals, industry and government bodies in the areas of animal health, environmental and agricultural testing. These services are provided to clients through a quality system consistent with NATA and ISO guidelines. Reports to clients are issued with NATA endorsement where testing in the report is consistent with our terms of NATA accreditation.

Hours of Business The laboratory is open to the public from 9:00 am to 5:00 pm Monday and 8:00 am to 5:00 pm Tuesday to Friday. Emergency after hours service are not normally undertaken, unless the laboratory has been notified previously. Any out of hours service will attract a surcharge fee.

Transport of Samples
Transport of samples to the laboratory is the responsibility of the client. Samples should be packaged to IATA specifications. Unstable samples or samples requiring constant refrigeration should not be sent on Fridays as they will not be received at the laboratory until the following Monday; couriers do not usually operate outside of capital cities over weekends. To confirm samples are received at the laboratory, we suggest that submitters notify the laboratory (eg. by email/fax) of the transport consignment details, expected receival time and details of relevant person to contact if consignment is not received at expected time. Please contact the laboratory if you require further details.

Sample Submissions / Sample Requirements All samples submitted to the laboratory should be individually identifiable and accompanied by a specimen test request form. Test Request/Sample Submission forms can be downloaded from our website. Note that this form is in Word format to allow for clients to customise their own forms. Please contact the lab if you experience problems in customising this form. Submitters must ensure submission form contains the relevant email address for results/invoice to be sent. General sample requirements for specific tests are indicated in the attached price list. For most blood tests, the volume of serum or whole blood from a 7 mL blood collection tube is sufficient. For urine testing, a 5 mL sample is usually sufficient. Urine samples should be free of faecal contamination. Tissue samples for routine testing should be 10 - 30 g in weight and transported in 50 mL plastic screw top containers.

Liver Biopsy Samples Liver biopsy samples should preferably be greater than 100 mg in weight, particularly if multi-element analysis is required. Small tissue samples should be stored and transported in a suitable size container to minimise evaporative loss from the sample; 'O' ring sealed 1 mL tubes are ideal for biopsy samples. At collection, biopsy samples should be gently rinsed with saline and excess fluid/blood removed via gauze swabs prior to being placed into sample containers. On receival of biopsies at the laboratory, the entire contents of the container will be assayed, as at this stage we cannot differentiate tissue from tissue exudate/blood/blood clots/saline. Analysis and results for biopsies are normally reported on a wet weight basis. For more details on biopsy submissions refer to RLS website, Technical Aspects, Biopsies.

Reporting of Results

The laboratory aims for same day service to clients where possible. Some referred testing (as with some feed mineral testing) or testing requiring extensive sample treatment (such as tissue iron and selenium) may have increased turnaround times. Results for animal health testing can be emailed and / or faxed to the submitter. Results for large submissions are also available in Excel file format for direct incorporation into submitters data bases.

Repeat Testing Where results of testing are questioned by the submitter as not appearing to correlate with the clinical condition, tests will be repeated at no additional charge. This does not apply if initial samples are of poor quality or incorrectly submitted. Samples are held for a minimum of four weeks after testing.

Billing Charges for each submission are listed as a footer on the results report for that submission. Account invoices listing these individual submission charges are sent by email to clients at the end of each month, with payment due within 14 days.

Billing is normally to the submitter or their representative company. We will not bill to third parties unless prior arrangement for this has been agreed to by us. Payment of accounts is ultimately the responsibility of the submitter. We reserve the right to charge interest and accounting fees on overdue accounts and to alter fees and charges in this price list.